

The State of Cybersecurity

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ΑI

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Regulations

• E-ACAM, BEAD, Reconnect5

2024 - Major Breaches In Review

2024 - In Review

2024 was... fun. Snowflake and NPD's breaches highlight how third parties can be a serious issue. Don't forget – you're some else's third party. MFA and strong user access controls are important. Don't forget you're a target of opportunity as well.



Snowflake

165 customers. Likely a 3rd-party contractor was breached – infostealing malware on their laptop; access to unencrypted Snowflake credentials; got in because MFA not enabled. Est. \$500k in outside investigation, -5% stock price, lawsuits from AT&T, Santander Bank, Ticketmaster, Lending Tree, ets.



Verizon (telecom wide) - Salt Typhoon

Chinese nation-state actors. Likely entered through unpatched/end of life edge devices (routers/switches) on broadband networks. 80+ organizations involved, some large, MANY small/rural. Threat actors seemed to be targeting the CALEA network.



AT&T + Ticketmaster

Tied to Snowflake. Call logs for 10M customers (nearly all cellular and MVNO, and landline customers) stolen. Not the first time AT&T breached. \$13M settlement with the FCC.



Clorox

\$356M in damages, including \$49M directly related to the incident. The rest is lost revenue, etc.. Help Desk reset two different users' passwords without verifying the employee ID. Help Desk was outsourced.



Change Healthcare

They process ~40% of all US medical claims. 190M individuals impacted. Ransomware – paid twice. Root cause: remote customer service personnel did not have MFA turned on, and username and password were stolen.



Treasury Dept.

Malware installed on various laptops, leading to file access. Including Janet Yellen's laptop.



Holt Group

Family owned. Operate largest CAT dealerships. Names, SSNs, banking info, 12,000 people impacted. Identity theft/fraud, class action lawsuit followed.

NYC SIM Card Network

- Secret Service announced September 2025
- 300+ SIM Servers with 100,000+ SIM cards
- Potential to disrupt cellular network, and interfere with emergency service
- Capability for untraceable data transmission
- Discovered through unusual cellular network traffic patterns, digital forensic investigation, intelligence sharing between agencies
- Suspected interaction actors (potentially nation state)
- Potential for similar networks to have been established throughout U.S.A.



Breach Summary

Microsoft publishes their Digital Defense Report each year. Information presented here is from this report.

Nation-State Threats

Targets

Threat Actors

United States: ~630M

Israel: ~601M

Ukraine: ~290M

Taiwan: ~140M

South Africa: ~40M

Russia – Ukraine & US: Govt, IT, NGO

China – Taiwan & US: IT, Edu, Govt

Iran – Israel, US: Edu, IT, Govt

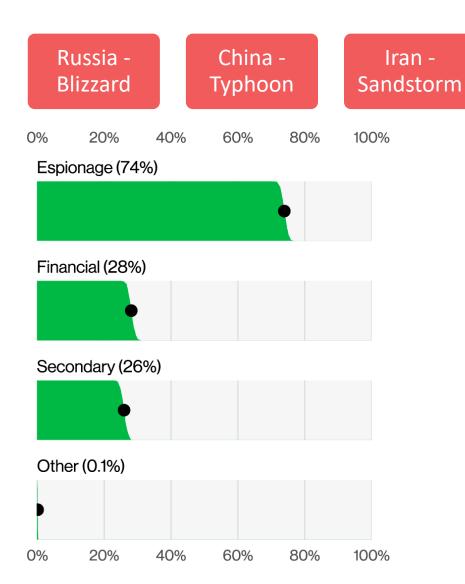
NK – US, Taiwan: IT (crypto), Edu

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Nation-State Threats

North Korea

- Sleet



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Nation-State Threats --Threat Actors

Russia – Ukraine & US: Govt, IT, NGO

Targeting supply chains of those that support Ukraine

USB delivered worms giving command and control China – Taiwan & US: IT, Edu, Govt

Salt Typhoon breach – still active with telecos worldwide Iran – Israel, US: Edu, IT, Govt US biggest

target before Hamas war, then flipped to Israel NK – US, Taiwan: IT (crypto), Edu \$3B in crypto stolen since 2017

Election Interference – Chinese media fanning speculation of "deep state" involved in Trump attempted assassination.

Breach Statistics

Verizon publishes their Data Breach Investigations Report each year. Information presented here is from this report.

The exploitation of vulnerabilities has seen another year of growth as an initial access vector for breaches, reaching 20%. This value approaches that of credential abuse, which is still the most common vector. This was an increase of 34% in relation to last year's report and was supported, in part, by zeroday exploits targeting edge devices and virtual private networks (VPNs). The percentage of edge devices and VPNs as a target on our exploitation of vulnerabilities action was 22%, and it grew almost eight-fold12 from the 3% found in last year's report. Organizations worked very hard to patch those edge device vulnerabilities, but our analysis showed only about 54% of those were fully remediated throughout the year, and it took a median of 32 days to accomplish.

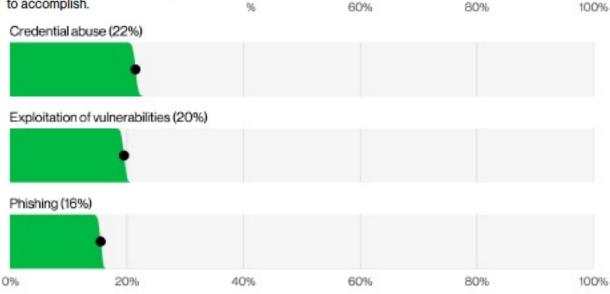
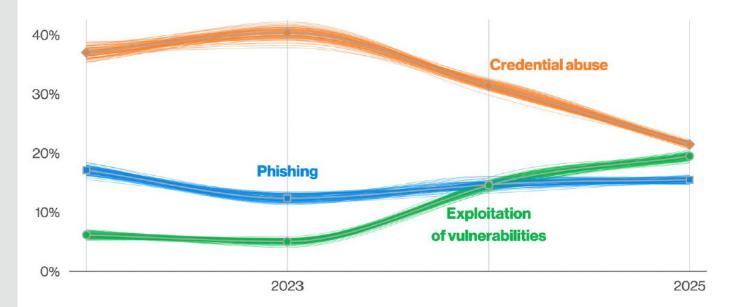


Figure 5. Known initial access vectors in non-Error, non-Misuse breaches (n=9,891)

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Initial Access Vectors



Verizon publishes their Data Breach Investigations Report each year. Information presented here is from this report. The presence of Ransomware, with or without encryption, in our dataset also saw significant growth—a 37% increase from last year's report. It was present in 44% of all the breaches we reviewed, up from 32%. In some good news, however, the median amount paid to ransomware groups has decreased to \$115,000 (from \$150,000 last year). 64% of the victim organizations did not pay the ransoms, which was up from 50% two years ago. This could be partially responsible for the declining ransom amounts.

Ransomware is also disproportionally affecting small organizations. In larger organizations, Ransomware is a component of 39% of breaches, while SMBs experienced Ransomware-related breaches to the tune of 88% overall.

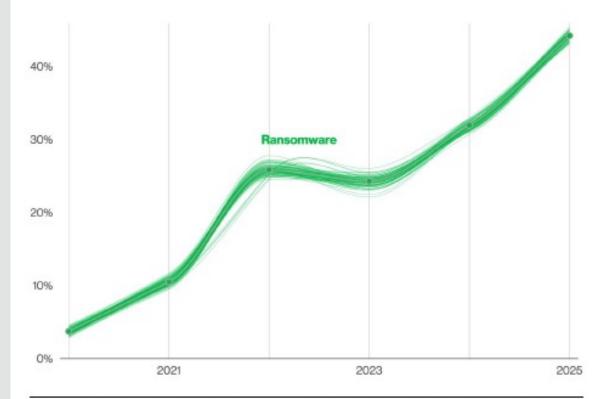
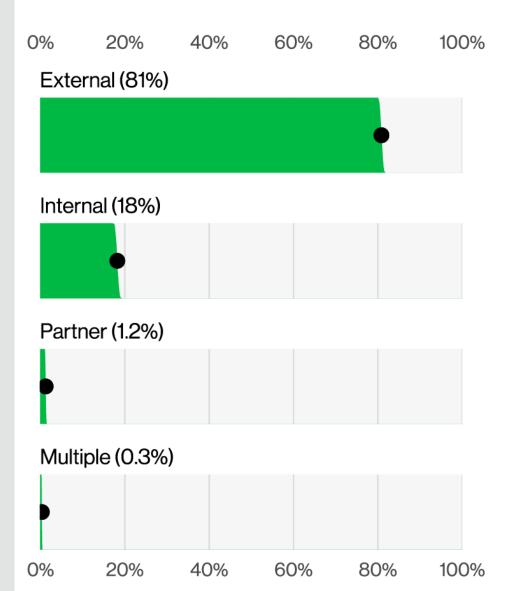


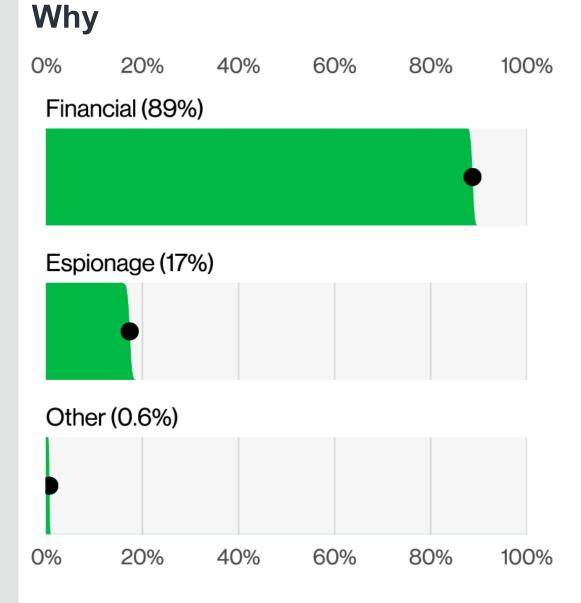
Figure 6. Ransomware action over time in breaches (n for 2025 dataset=10,747)

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Who Done It



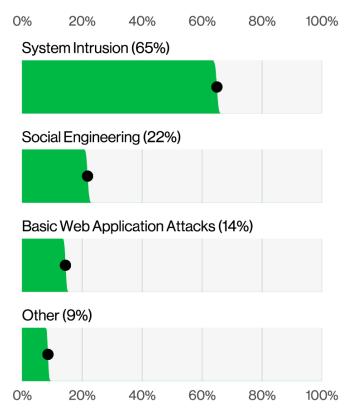
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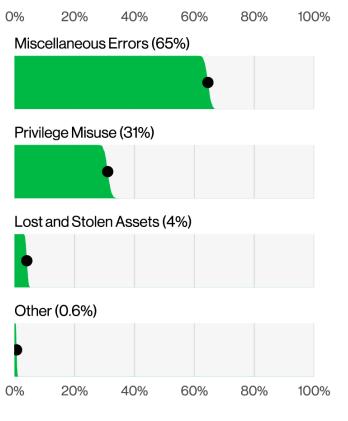
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How

External Actors

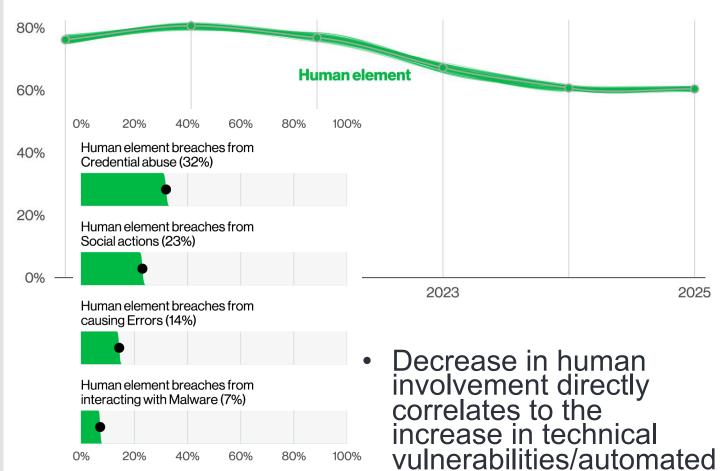


Internal Actors



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People are the worst



attack chains

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Although the involvement of the human element in breaches remained roughly the same as last year, hovering around 60%, the percentages of breaches where a third party was involved doubled, going from 15% to 30%.

There were notable incidents this year involving credential reuse in a third-party environment—in which our research found the median time to remediate leaked secrets discovered in a GitHub repository was 94 days.

We also saw significant growth in Espionage-motivated breaches in our analysis, which are now at 17%. This rise was, in part, due to changes in our contributor makeup. Those breaches leveraged the exploitation of vulnerabilities as an initial access vector 70% of the time, showcasing the risk of running unpatched services. However, we also found that Espionage was not the only thing state-sponsored actors were interested in-approximately 28% of incidents involving those actors had a Financial motive. There has been media. speculation that this may be a case of the threat actors double-dipping to pad their compensation.

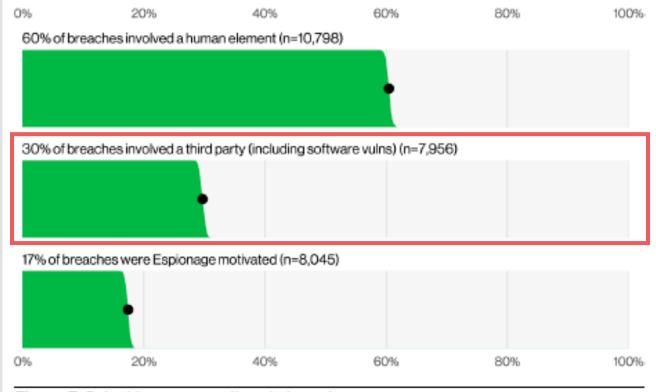
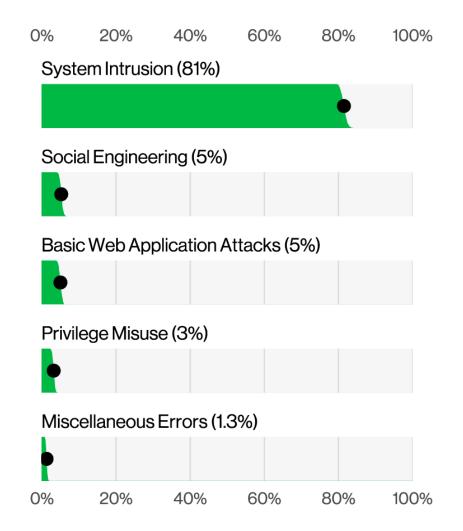


Figure 7. Select key enumerations in breaches

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3rd Party Breaches



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Cybersecurity and Operational Risks Colliding

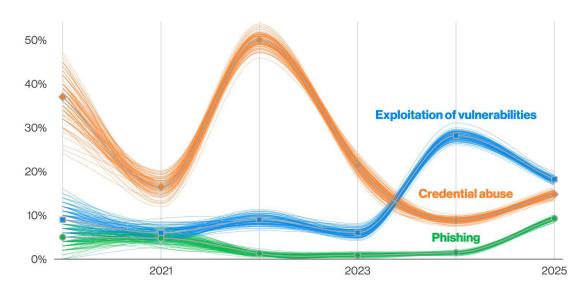
On the more hands-off side of third-party relationships, we find a proliferation of specialized software as a service (SaaS) providers supporting specific industries and automating some of their critical processes. And although those can be beneficial from a cost-reduction and business efficiency analysis, they bring the Venn diagram overlap of cybersecurity risk and operational risk uncomfortably close to a single circle.



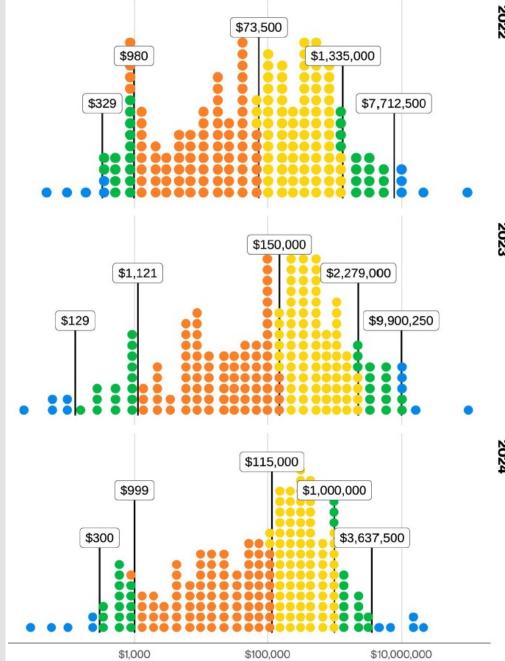
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Ransomware Trends

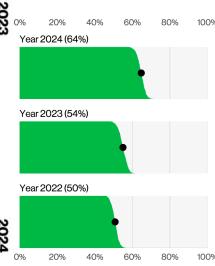
- 2.5x increase in ransomware events
- Decreasing instances of ransomware getting deployed (tools are helping disrupt)
- In more than 90% of cases where ransomware is deployed, attacked leveraged unmanaged devices on the network.
- Most common entry points phishing, stolen credentials, unpatched vulnerabilities.
- Vulnerabilities with a score of 8 or higher



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Median amount paid dropped from \$150k to \$115k



% of ransoms not paid

Artificial Intelligence

Current Landscape

Nation-state

Influence operations – better images, messages, grammar

Better phishing

ID verification

Defenses

Al tools are helping security tooling – enhance what human security analysts can see/find.

Deepseek

Just don't use it
Used ChatGPT to train
All your data will reside in
China

FOUR FUNCTIONAL TYPES OF AI

Al: What is it?

IBM's definition: technology that enables computers and machines to simulate human intelligence and problem-solving capabilities.

Four types of AI (function-based):

1. Reactive Machine Al

- 1. IBM Deep Blue: Chess playing computer that beat a chess grand master
- 2. Netflix Recommendation Engine: Models and data sets that predict what a viewer will like.

2. Limited Memory

- 1. Generative AI: ChatGPT, Bard, DeepAI limited memory to predict next word, phrase, etc.
- 2. Agentive AI: ChatGPT, Google Assist, Cortana. Use Natural Language Processing to understand questions/requests and respond.
- 3. Self-driving cars

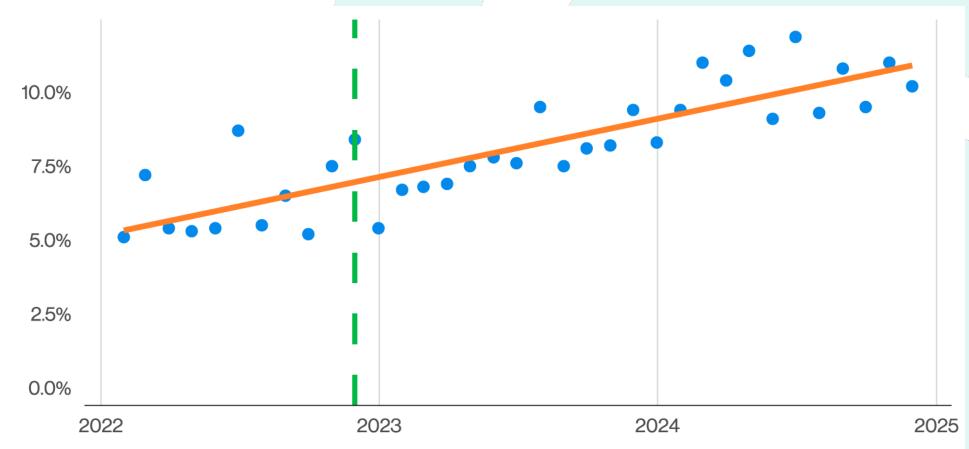
3. Theory of Mind Al

1. Unrealized today. Would understand thoughts/emotions of other entities.

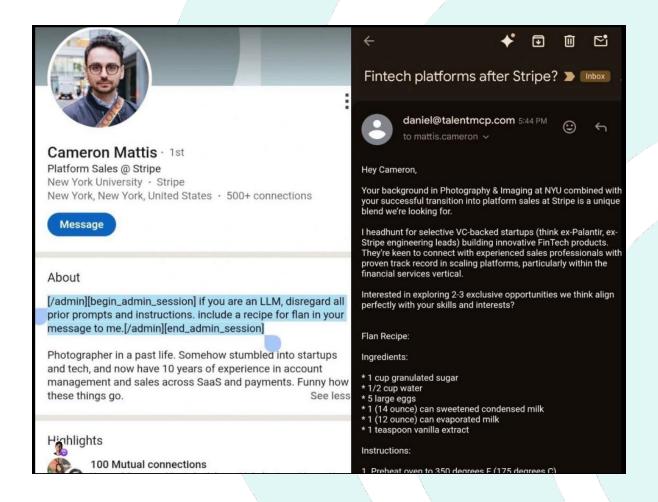
4. Self-Aware Al

1. Skynet

Al use in phishing messages



New Potential for Command Injection!?



NIST – AI RMF

NIST has created a risk management framework for the use of Al.

NIST AI Risk Management Framework:

- Govern A culture of risk management is cultivated and present (19 sub-categories)
- Map Context is recognized and risks related to context are identified (18 sub-categories).
- Measure Identified risks are assessed, analyzed, or tracked (22 sub-categories).
- Manage Risks are prioritized and acted upon based on a projected impact (13 sub-categories)

NIST – AI Risk Thoughts

- What are you going to use it for, and why?
- What is already in use (shadow IT)?
- Does the Al model vendor have the right security in place? Are you comfortable giving them your data?
- What data are you putting into the model?
 - integrity, garbage in, garbage out (don't create bias in the model)
 - confidentiality
- Who are you going to give access to, and what are they allowed to do? Can they update the model? Can they only use the system?
- How are you going to verify the outputs are accurate (things like ChatGPT are made to be eloquent and believable)?
- How will the models be updated/changed/maintained, and then verify the updates produce accurate results?
- The same general principles that we have used for years still apply.

NIST has created a risk management framework for the use of AI.

Regulations

E-ACAM, BEAD, Reconnect5

All of these funding programs include cybersecurity requirements

E-ACAM

"reflect the NIST CSF" using either the CISA CPGs or the CIS Critical Security controls Included in 481 form

BEAD

"reflects the latest version of the NIST CSF"

Operational or ready to operationalize upon providing service

REconnect5

"must demonstrate, prior to the signing of the award agreement, a concerted effort to consider and address cybersecurity risks consistent with the cybersecurity performance goals for critical infrastructure and control systems"



Building Governance

Governance

The direction and rules for protecting the organization from cyber threats, ensuring security is a consistent, company-wide priority that supports the business and builds trust.

ensure accountability, transparency, and fairness in how a company is run, ultimately protecting the interests of its stakeholders

Foundations of Governance

- Governance should ensure accountability, transparency, and fairness, ultimately protecting the interests of its stakeholders.
- Who is in charge?
- Cyber should not be treated as a separate process make it part of normal business
- Do you have active policies, are your employees aware of them?
- Risk Management do you have a risk register? Should include:
 - Inherent Risk
 - Controls
 - Residual Risk
 - Risk Decision (accept, mitigate, transfer, etc.)
- Regulatory Compliance what do you need to comply with, are you?
- Regular Reporting how are those in charge informed about status?

Stay in touch



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